

Promotion conditions for GVB Flex free fixed monthly amount (3 months)

1. Promotion Conditions

Below you will find the promotion conditions of GVB Exploitatie B.V. (hereinafter: 'GVB') which apply to the 3 months free GVB Flex promotion for the Easy Flex, Start Flex, Flex and Extra Flex variants. Read them carefully so that you are fully aware of the rules and promotion conditions (hereinafter: 'the Promotion conditions') which apply to participation in this promotion.

2. Participants

All (potential) customers of GVB Flex who use promotional codes when placing an order for one of the following GVB Flex variants: Easy Flex, Start Flex, Flex or Extra Flex. Participants will receive confirmation of their order by e-mail.

3. Minimum age

All Participants over the age of 18 can place an order for GVB Flex and take part in the promotion. As a parent, you can of course place an order for GVB Flex for your children over the age of 4.

4. Discount

Participants will receive the fixed monthly amount for the first three full months free via the promotional code. The discount will only be applied to a GVB Flex travel product (Easy Flex, Start Flex, Flex or Extra Flex) that has been purchased and activated. The discount relating to the fixed monthly amount will be processed on the invoice. Travel costs incurred, incl. discount in combination with GVB Flex, are not free of charge and will be taken by monthly direct debit based on an invoice.

Tip when placing an order! When placing an order, choose a commencement date on the 1st of the month as the discount will only be given on the first 3 full months. If you choose a different commencement date (e.g. 9 September), then you will not receive a discount on your monthly amount during the period from 9 to 30 September, but only on the following three full months.

5. Term and maximum participation

5.1 There is a single generic promotional code for each GVB Flex variant. These promotional codes can be used when placing an order for one of the GVB Flex variants from 22 August to 31 October 2022 for one PT chip card at a time during the promotion period. Outside this period, the promotional codes will not be valid.

5.2 Participation in this promotion is free.

5.3 GVB Flex applies for an indefinite period of time from the commencement date.

5.4 If you want to switch to a different Flex variant during the first 3 full months, the free fixed monthly amount will no longer apply.

5.5 GVB Flex can be cancelled from 1 month after the commencement date and only as of the 1st of the following month. See also the GVB Flex product conditions for all product conditions which apply when purchasing a GVB Flex travel product.

6. Exclusion from participation

6.1 Participants in this promotion are obliged to provide correct, up-to-date and complete information.

6.2 Participants who fail to comply with or accept the Promotion Conditions may be excluded from participating.

6.3 In the event of fraud, the Participant will be excluded from further participation.

7. Amendments

GVB reserves the right to terminate this promotion early at any time without giving reasons or to amend the Promotion conditions in the meantime. In that case, the Participant cannot claim any compensation.

8. Processing of personal data

8.1. Processing of personal data is carried out in accordance with the GVB Flex product terms and conditions.

8.2 For more information on the processing of personal data, see also the privacy statement of GVB by going to <https://www.gvb.nl/en/privacy-statement>

9. Final provisions

9.1. The Promotion Conditions are governed exclusively by Dutch law.

9.2. If you have any questions, complaints and/or comments regarding this promotion, please contact the GVB customer service department via <https://www.gvb.nl/customerservice>